## **Quality Policy**



## The Vision of Microelectronics Research Group is:

- To pioneer in research
- To retain the increased prestige of our lab
- To provide high quality educational services
- To continuously increase our contribution to Greek industry development
- To achieve a long-term financial sustainability with revenues both from research projects and other services / products

## Quality for us, comprises the following parameters:

- In-depth knowledge of our research capabilities
- Production repeatability
- Continuous production improvements
- Ability to analyze in detail customer requirements
- Adherence to delivery times

## The **principles** that make up our Quality Policy, are the following:

- Recording and registration of our know-how
- Introduction and implementation of process control points ensuring repeatability
- Process traceability facilitating problem identification and root cause analysis
- Staff training, communication and consultation
- Continuous monitoring of international advances
- Rational preventive maintenance of our equipment
- Commitment to fulfill all applicable regulatory requirements
- Commitment to continuously improve our QMS performance
- Commitment to continuously secure the necessary funds to support the Quality Management System

This Quality Policy is published and communicated to all interested parties, while it is understood, implemented and supported by all scientific and administrative staff of Microelectronics Research Group.

The MRG Quality Manager